

## EMC NetWorker & Veritas NetBackup Health Check Service

Building on our vast experience working with EMC NetWorker and Veritas NetBackup, IT2U offer:

- A consultant-led backup health check service.
- A remote monthly backup health check service.

The NetWorker/ NetBackup health check will help identify backup issues, review configuration, and recommend any changes to help improve the solution reliability and performance.

### The Health Check Service

The IT2U Backup Health Check Service is the first step to regaining control and provide a better understanding of your backup solution. IT Administrators are facing major challenges with the increase in data and restricted budgets, this service will provide visibility of your backup solution and the additional benefits it can provide. The health check will eliminate any issues to help ensure the solution is functioning as expected and data is fully protected.

### Assess, review and change

The consultant will examine the backup solution and recommend any “quick win” changes that can be made; these will be discussed with the customer representative to consider potential risks and impact.

### Assess and report

The consultant will highlight any configuration or infrastructure changes that should be made and will document these findings with the recommended remedial action.

### Health Check Objectives

- Identify and resolve any issues before they become a major problem.
- Reducing the overall backup window
- Identifying cost-reduction opportunities to maximize existing investment
- Reducing recovery time and efforts
- Improving configuration performance for the backup environment
- Evaluating suitability of automated lifecycle management processes
- Increasing the utilisation of the existing disk and backup infrastructure

# IT2U

Flexible solutions for your business needs

## Deliverables

As part of the assessment and depending on the options taken IT2U will either attend site or remotely review the existing backup environment, check logs and configuration settings. The data will then be analysed by an IT2U consultant.

From the health check of the backup environment, a report is created, which the IT2U consultant will discuss the output, highlighting our observations and recommendations.

The health check will discover the current infrastructure and report on configuration change recommendations as well as provide information on many different backup related areas, for example, slowest clients, fastest clients, largest clients, top backup window consumers, daily capacity figures, client types, backup activity, media information and reliability.

The health check will provide recommendations to reduce expenditure, increase efficiencies, and consolidate where possible, with the primary aim to obtain immediate to medium term ROI.

## Why IT2U?

IT2U is an EMC and Veritas partner, our qualified consultants have gained many years of experience in the backup field, ever since Legato NetWorker and Symantec NetBackup, which are now EMC NetWorker and Veritas NetBackup respectively. IT2U is considered to be a leading consultancy company with many customers worldwide. Our consultants are fully accredited to the highest levels on NetWorker, NetBackup and backend storage devices like Data Domain. In addition to this, IT2U support these products with our own qualified support specialists.

IT2U is an independent services and support company and we are vendor agnostic when recommending and advising on your future needs. We are also not limited to just specialising in data protection systems. IT2U have expertise across the cloud, business applications, backup and security solutions.

IT2U is a rapidly growing company, we are able to provide the best solutions. We work with small, medium and large enterprise customers, across all business sectors.

## For more information, please contact:

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